

By: John Lynch (Head of Democratic Services)
To: Kent Utilities Engagement Sub-Committee 27 February 2017
Subject: South East Water
Classification: Open

Summary: South East Water is a major water company operating in Kent and will be attending the Committee to provide information and respond to questions.

Introduction

1. Three representatives are attending the meeting to provide updates to the Committee on the activities of South East Water (SEW).
 - Chris Hollamby – Area Coordinator: Responsible for the day to day management of all new sites and SEW's main liaison with developers, the HBF and Self Lay Organisations. Mr Hollamby has been with SEW for 9 years and was previously with Mid Kent Water for 16 years prior to its merger with SEW.
 - Rachel Baker – Developer Services Manager: Overall responsibility for Developer Services Strategy, policy, process and forecasting. Ms Baker has been with SEW for 9 years and was with Mid Kent Water for 8 years prior to the merger with SEW.
 - Jo Osborn – Head of Communications: Responsible for corporate communications at SEW. Ms Osborn's team manages consumer campaigns, media relations and engagement programmes. Particular focus is placed on community engagement in ahead of planned works. Ms Osborn has been SEW for 8 years with 14 years' experience in the water industry.

South East Water

2. Hastings Funds Management Limited manages 100% of the equity in South East Water on behalf of:
 - UTA – an Australian infrastructure fund.
 - Desjardins et al – Canadian co-operative financial group.South East Water is the main operating company.
3. Further information relating to South East Water's activities and future plans may be found in their Water Resources Management Strategy (Appendix 1)

Recommendations:

Members are asked to note the presentation and information provided by South East Water.

The Committee may require further information be provided by relevant KCC departments and it may request further information from South East Water.

Joel Cook
Scrutiny Research Officer
Democratic Services
Tel No: 03000 416892
e-mail: joel.cook@kent.gov.uk

Appendices:

South East Water – Water Resources Management Plan 2015 – 40 Summary

Background Information:

South East Water website - <http://www.southeastwater.co.uk/>

SEW website – Developer services: <http://www.southeastwater.co.uk/your-water/new-connections>